



Paneltec
NEW ZEALAND LTD

Warranty & Maintenance Guide

INDURACORE G2 / INDURABOND / INDURAPLATE PANEL WARRANTY

Project Details

PROJECT:

PROJECT ADDRESS:

CONTRACTOR:

CONTRACTOR CONTACT:

CUSTOMER/BUILDER:

PRODUCT:

COLOUR(S):

DATE OF INSTALLATION:

WHAT IS COVERED?

We warrant that the above listed products, described in this warranty as the products, manufactured, sold and delivered by us shall be free from any material defects, conform to our applicable specifications, and will perform in accordance with our product documentation under normal conditions for a period of 15 years.

WHAT WE WILL DO TO FIX THE PRODUCT

In the event of a breach of this warranty, we shall, at our complete discretion, repair or replace the defective products or refund the purchase price to the extent any individual products or panels require replacement to the extent required and in such sum as required by this warranty. Such remedy will be your sole and exclusive remedy for any breach of warranty.

WARRANTY EXCLUSIONS

This warranty does not cover:

1. Damage caused by accident, abuse, misuse, fire, earthquake, volcanic activity or other external cause.
2. Damage caused by installation or modification of the products outside of our published specifications.
3. Defects caused by normal wear and tear or otherwise due to the normal aging of the product.
4. A failure to follow the required washing requirements.

INSTALLATION REQUIREMENTS TO OBTAIN THE BENEFIT OF THIS WARRANTY

PS3 and shop drawings (where applicable) must be supplied to us within 3 months of installation of the product.

All outstanding invoices in relation to your project must have been paid in full for this warranty to apply.

WARRANTY SUBJECT TO MAINTENANCE

Your property's environmental category is a classification of the harshness or severity of the environment it is in. We categorise this, by describing the surrounding environment as:

- Moderate
- Severe

A number of factors can contribute to the environmental category, but the most significant consideration is how close the property is to the coast.

Moderate: Environmental conditions characterised by:

- No salt deposits.
- The occasional smell of salt in the air
- Typically starts between 500 – 1000 metres from breaking surf (moving inland from the high tide mark), such as on exposed coasts, or in the immediate vicinity of calm saltwater such as estuaries.

Severe: Environmental conditions characterised by:

- Light salt deposits
- The almost constant smell of salt spray in the air
- Close to breaking surf such as is found on exposed coasts
- Typically starts between 100 – 500 metres, depending on your location from breaking surf (moving inland from the high tide mark), such as on exposed coasts or in the immediate vicinity of large expanses of calm salt water such as harbour foreshores.
- For anything within 500 metres of a salt water body, please contact us for confirmation of your warranty. This environment may be extended inland by prevailing winds & local conditions.

All cladding products are subject to the cumulative effects of weather. Regular washing of the products increases their durability by limiting attack from airborne salts, pollutants and other build up. Wall cladding requires manual washing to prevent build-up of containments that are not removed by rain washing.

Other areas that do not receive adequate rain washing (known as unwashed areas) require more extensive manual washing. These areas include soffits, undersides of gutters, fascias, and sheltered areas as well as around any external objects such as air conditioning units, television aerials, flues and solar panels.

The following washing regime is an essential requirement in ensuring a valid warranty.

MODERATE	SEVERE
Maintenance: Rain washing plus manual washing every 6 Months	Rain washing plus manual washing every 3 months

When cleaning surfaces, proceed as follows:

1. Carefully remove any loose deposits with a wet sponge.
2. Use a soft, non-abrasive brush and a mild soapy solution to remove dust, salt and other deposits. It is important to first test soap on a small surface to ensure no damage will be caused by the soap.
3. Rinse off with clean water or use a power washer with no more than 3000 PSI and used no closer than 25-30cm.

Other recommended cleaning agents for manual washing are:

- Mineral spirits
- Organic cleaners
- PH-Neutra I Solvents

Geothermal activity and being located next to or being in close vicinity of industrial or intensive agricultural environments can generate corrosive conditions. If you think your project may experience these environments please contact us for advice about the washing requirements.

You must document the professional processing, handling, maintenance and periodic cleaning in writing and to submit it to us in case of any warranty claim. We may in our sole discretion require you to provide proof in the form of invoices or other materials to evidence the above washing requirements.

CLAIM PROCEDURE

You must notify us in writing within 20 days of the discovery of any claimed defects, specifying the nature of the defects. You will allow us and/or our agents unfettered access to inspect the alleged defective products at all reasonable times as we may require.